The following flow chart identifies the steps proposed to provide greater evidence around the social benefits of providing safe and secure housing to those in need of assistance. Nine domains (shown below) have been identified to capture these broader benefits.

**OUTCOMES & INDICATORS**

**WHAT** Select social benefit outcomes & indicators across the 9 domains.

**HOW** Numerous sources exist:
- SBenrc Project 1.31 gathered over 180 indicators from multiple source
- Commonwealth, state and local government agencies along with private and not for profit providers will also have existing performance indicators
- Indicators from sources such as the National Social Housing Survey and Australian Institute of Health and Wellbeing

**IN AN IDEAL WORLD**

A shared, on-line nation-wide set of outcomes and indicators, with examples of supporting data and documentation; accessible to all.

**ATtribution**

**WHAT** (i) Confirm the link between the provision of safe and secure housing and what is being measured by the indicator; & (ii) establish % attribution for use in SROI analysis

**HOW** Construct causal webs from the evidence

2a From credible academic and industry literature - if none available then 2b

2b Via expert panel assessment - likely needed for establishing percentage attribution on a case by case basis

**DATA**

**WHAT** Identify what datasets are available to help establish baseline & the extent of impact

**HOW** Accessible, timely, location specific and relevant data of appropriate granularity is required

**IN AN IDEAL WORLD**

Longitudinal surveys to track cohort improvement over time across the nine domains

Timely, accessible and cost effective data

National repository for linked data

3a Linked data - Telethon Kids Institute example - bring together several sources of data related to the same individual, household, or location to enable tracking of impact over time

3b Central on-line repository for geo-located data - AURIN example - then use linked data to show performance to baseline

3c Other - consider innovative opportunities for data gathering and sharing

**RETURN ON INVESTMENT**

**WHAT** Identify the broad social return on investment

**HOW** Through a composite approach

**IN AN IDEAL WORLD**

National approach to track benefits and improvements in well-being across example cohorts in various locations - enriched by individual narratives via written or digital stories

4a Wellbeing valuation - satisfaction of preferences - OECD - broad approach for international benchmarking

4b Social Return on Investment (SROI) methodology - a ratio of impact to $s input and/or an aggregated $ return on investment for defined benefits to society which may accrue from the provision of social housing

4c Value to the individual - Making narratives tangible

Accumulate and communicate via written and/or digital stories

4d Value of equity to society - aggregate lifetime wellbeing from 4a - then determine overall value to society underpinned by distributive justice - Kolstad et al. 2014 Section 3.4.6

**REPORT & INFORM**

**WHAT** Provide evidence base for policy and delivery

**HOW** Integration into organisational decision-making reporting

**IN AN IDEAL WORLD** On-line reporting for nation-wide comparison across the nine domains

For more information contact Judy Kraatz at j.kraatz@griffith.edu.au or go to: